

February 15, 2021

Dear Marilyn,

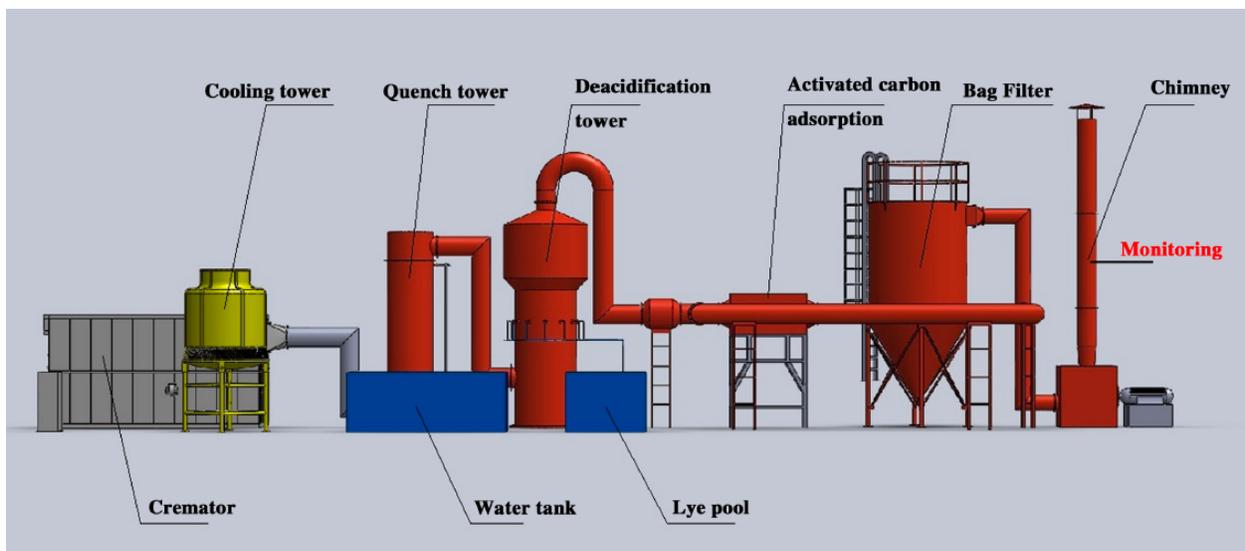
I want to inform you that John and I are now the official owners of 11406 119 Street as of Friday afternoon.

Our first order of business was to terminate the services of the previous contractor who did not respect the City of Edmonton bylaws for quiet hours. We have replaced them with our own contractor who has been servicing our other buildings (also in Residential areas) for 10 years. They are well aware of the city bylaws and our feelings towards being respectful to our neighbours.

While we are on the subject of neighbors, we appreciate your concerns and those of the community. In many cases, people fear what they don't know, which is understandable. Our hope is that with a meeting, we can educate people regarding our operations and address their concerns in the process. We respect the decision of you and your neighbours not to meet with us, but the invitation stands if you change your mind.

The communication we have received from neighbours who oppose our development demonstrate that they have a number of misconceptions about our business, and we can see why there may be a sense of fear amongst the community. Contained in one of the communications is a depiction of a crematorium in China which quite frankly, both John and I find disturbing.

I have attached the photo below for your reference.



See the photos (below) to see what a crematorium in Canada actually looks like. It is a **self-contained** unit that takes up very little space INSIDE the building and the only evidence that exists from the outside of the building is a stack no different than the many stacks in buildings around the city. In fact, if you drive around the industrial area that surrounds us you will find much larger stacks from Industrial factories that have been in the neighborhood since 1952.

The photos also demonstrate the technology that modern crematoriums contain which control heat and other settings during the cremation process making these units 100% safe. They are so safe that they can be placed within 6" of a **combustible** wall... They are even equipped with the technology to alert the crematory operator, manager and/or owner via their mobile phone if there are any maintenance issues that need to be addressed with the unit that could not be determined by visual inspection.



The concerns about emissions due to equipment failure or operator error demonstrates a misunderstanding as to how our equipment operates. The cremation process is monitored by the operator as well as built-in technology during the entire process. If there is an abnormal spike in temperature the unit warns the crematory operator and adjusts to compensate for the irregularity. Like most modern equipment, the manufacturer is held to standards of safety and emissions as demonstrated in the earlier report we included in our initial package, in order for the equipment to be given Federal certifications. As indicated in the report, running 3 units for 24 hours only 30 meters from a Residence was below Ontario emission standards which are the **strictest in the country**.

In addition (as previously mentioned) all our crematory operators receive individual training on the use of the equipment directly from the manufacturer (who are members of CANA). They inspect the unit on a daily basis (before and after each cremation). We also have an independent crematory service company conduct an annual inspection and perform all required maintenance. It is our duty and obligation to operate all aspects of our business safely in order to protect the families we serve and (of course) our neighbors.

As previously indicated, we are regulated by the Alberta Funeral Services Regulatory Board. Our license is subject to annual renewal. Pursuant to the Crematory Regulation, we must “ensure that the crematory is maintained in good order and is operated so that it does not give rise to any offence or public health nuisance”. It is therefore essential to our ongoing business that we ensure that there are no dangerous emissions from our crematorium. As mentioned in earlier communications with you, the stack will emit exhaust due to fuel and oxygen combusting and on very rare occasions there may be smoke. This is no different than the many stacks that are already in the neighborhood and throughout the city including our own home furnaces as seen on a large scale during the arctic cold snap we just endured.

In closing, we want to reassure the Community that we are going to be good neighbors. We serve all faiths and cultures without prejudice and have built an outstanding reputation in Edmonton. It is deeply hurtful to be described as ‘toxic’ by people who do not know us or our business. We hope that by engaging in a dialogue with the neighbours, we will be able to address their concerns.

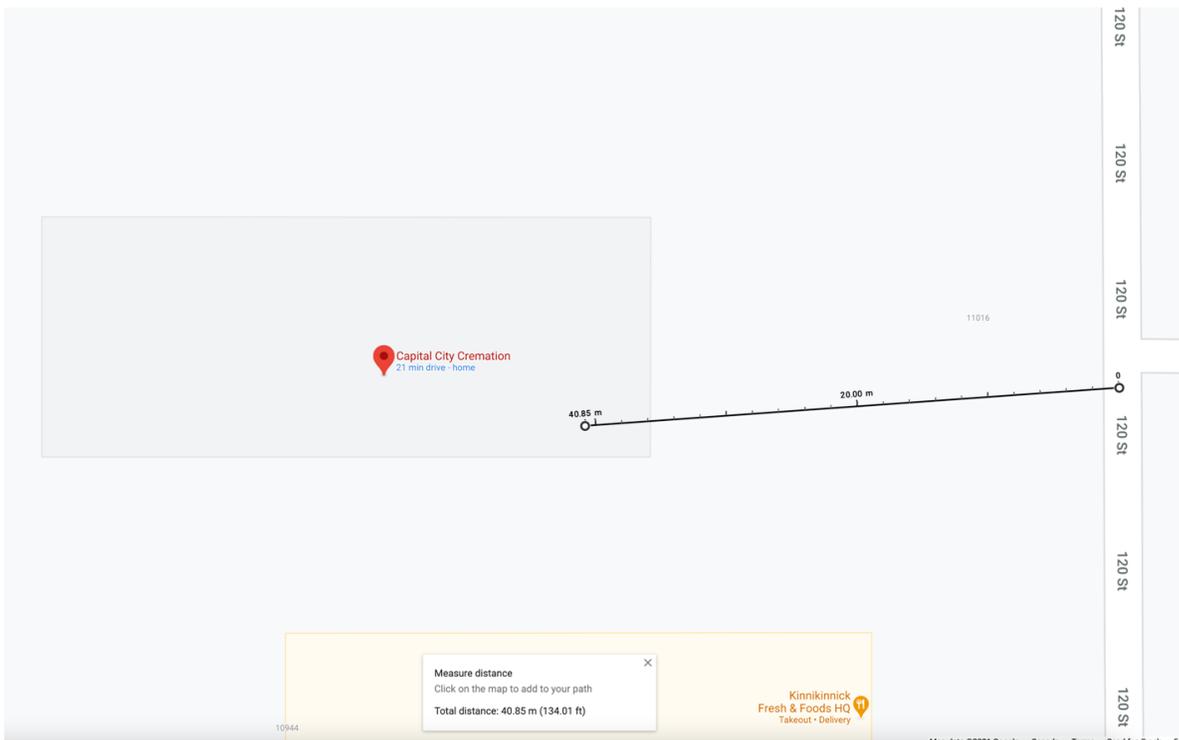
Yours very truly,



---

Dennis Rego  
Director

I have included photos to demonstrate the distance from where the crematorium stack is proposed to go and how it will not be clearly visible from 119 Street.



This is a photo of the crematory stack located at Capital City Cremations taken from 40m where the stack is located at the FRONT of the building facing 120 Street. The first photo shows the location where the photo was taken.

## Proposed Location Stack View

